

Working Solutions

Monday

Plenary 2

1345– 1445

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One Size Fits None—Assembling Engagement within a Patient Safety Collaborative (PSC)

This Theory session is aimed at Adult and Child Care in a Acute and Community setting at Novice and Experienced Trainers and Strategic Advisors

Biography:

Kenny is the Programme Director for Patient Safety at Imperial College Health Partners (ICHP). His role involves driving change and innovation in patient safety across the health and social care system in North West London. Prior to joining ICHP, he was a director in a consultancy providing risk management services to the NHS.

Kenny's professional interests lie in system leadership and integration; capability building and developing engagement and partnerships across boundaries to achieve systemwide innovation and impact on patient safety. Recently, Kenny led a national collaboration that developed the Suspicion of sepsis Insights Dashboard which is now being spread nationally.

Earlier in his career, Kenny was a physiotherapist and later held roles in clinical ergonomics and human factors, including the role of a moving and handling advisor in the NHS and local authority. He has masters degrees in ergonomics/human factors and also in Integrated Governance in Healthcare.

Abstract:

From the training room to the board room, securing engagement for change is a critical element of providing a working solution in the role of a moving and handling advisor. Using an interactive approach, participant engagement, and drawing on relevant evidence, this presentation explores a case study which discovered a working solution to an engagement challenge in a systemwide NHS setting. The solution, which completely transformed engagement and has led to multiple successes, including an innovative tool which is generating traction across the system from ministers to front line clinicians, is presented as being relevant to similar challenges in moving and handling services.

Objectives:

- An awareness of the role of Patient Safety Collaboratives (PSC) within the overall National Health Service architecture in England
- An understanding of the challenges involved in assembling the necessary engagement to effect change within and across care settings and multiple organisations within a PSC
- An understanding of a strategic approach to generating and sustaining engagement within a PSC
- Apply the solutions discussed to engagement challenges in their own setting